

Security Notice

Allegiance Telecom, Inc. and its subsidiaries ("Allegiance Telecom"), maintain security procedures designed to prevent information stored on Allegiance's servers from being made available to any unauthorized person or business. We use a variety of multi-level security systems, passwords, and other security measures to control access to our services and information products. All users at customer locations, as well as all Allegiance hosted companies, must have the appropriate access codes and be expressly authorized to access certain data and applications.

Security Alert

On March 3, 2004, a third party apparently was able to acquire the entire "server" database table from crm-db.bos.hosting.com. This data includes usernames, passwords and account information, but no billing or financial information. It is unknown how many times this data may have been accessed.

You are receiving this notice because the data that was stolen may have enabled a third party to access your account on a shared hosting server. If you maintain unencrypted personally identifiable information about California residents, you may be required to inform those individuals of this security breach, in accordance with California law.

"Personally identifiable" information means an individual's first name or first initial and last name in combination with any one or more of the following data elements: (1) Social security number; (2) Driver's license number or Identification Card number; or (3) Account number, credit or debit card number, in combination with any required security code, access code, or password that would permit access to an individual's financial account.

Because the information which was unlawfully accessed belongs to Allegiance Telecom's clients and their customers, we are not authorized to answer questions from specific individuals about whether their information was accessed in the breach. As our customer, we will work with you to assess the impact on you and your customers. We take this situation very seriously. We are working closely with law enforcement to determine how this occurred, who is perpetrator was, and to prosecute those responsible. Our investigation is continuing.

We deeply regret the concern that this incident has created for individuals and for our customers, and we are working with law enforcement and our customers to determine the facts, beef up security, and to guard against any individuals being harmed. Law enforcement officials have provided us with no indication that any individuals have been harmed by this unlawful intrusion.

Allegiance Telecom has a longstanding commitment to the security of our website hosting systems and our efforts toward continuous improvements in that area, and in the aftermath of this breach we have intensified these efforts.

Law enforcement officials want to be notified if any individual has evidence of a fraudulent or unauthorized transaction arising from any security breach. To provide such information or if you have questions about our commitment to security, please contact our Customer Service center at 1-800-446-7627 or send an e-mail to hostinghelp@xxxxxxxxxxxxx. We will make every effort to answer your questions.